

Quality



Delivering Quality Cancer Care



Individualized, Patient-Focused Care

At Cancer Treatment Centers of America® (CTCA), we believe in a patient's fundamental right to be informed about the best available options for treatment. Our model is built around clinicians treating patients with respect and compassion.

- Working together, each patient's care team develops a comprehensive treatment plan built around the patient's unique needs
- Our nurse to patient ratio of 1-to-6 enables the delivery of comprehensive and accurate care through increased time with the patient
- CTCA administers satisfaction surveys and holds weekly focus groups for patients and caregivers to better understand how we can improve each patient's treatment experience
- Every clinician, every hospital design element and every piece of equipment at CTCA exists to meet the needs of our cancer patients
- Cancer patients and their families experience a welcoming, positive environment of hope and compassion

World-Class Expertise

Experienced in treating many types of adult cancer, especially advanced stage and complex diseases, CTCA physicians pay close attention to and treat additional medical issues that often occur alongside cancer, such as diabetes, respiratory, heart and digestive conditions. CTCA provides a comprehensive, patient-centered treatment model to meet their needs. CTCA is constantly searching for and acquiring the latest, and most cutting-edge medical technologies and tools available in order to provide cancer patients with powerful and thorough treatment options.



Multidisciplinary Care Team

At CTCA, every patient has their own integrated care team of cancer experts. This team meets three times a week to discuss each patient staying with the hospital so care can be coordinated and enhanced. Our electronic health records (EHR) system allows care teams to work collaboratively from a single patient record, which helps to keep the entire team updated on the medical status and individual treatment needs of each patient.

Depending on the unique needs, diagnosis and desire of the patient, each care team may consist of:

- A medical, surgical and radiation oncologist
- A naturopathic clinician
- A nutritionist
- A rehabilitation therapist
- A mind-body therapist
- A spiritual counselor
- A physician specializing in pulmonology, hematology, gynecology, gastroenterology, anesthesiology, orthopedic oncology and other specialties

Accreditations

CTCA cancer hospitals are accredited by a number of professional healthcare organizations, including the following:

- The Joint Commission
- American Association of Blood Banks
- College of American Pathologists
- American College of Radiology
- American College of Surgeons Commission on Cancer



Winning the fight against cancer, every day.®